



ForS Product Description

This comfortable station wagon is ideal for accessing lodges off the beaten track

Prominent Features:

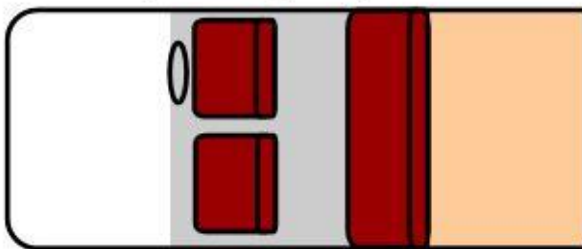
- Toyota – unbeatable reliability and by far the best dealer representation in Southern Africa
- Comfortable ride with good on and off road performance
- Good ride height for game viewing
- Excellent fuel consumption
- Excellent performance
- Solid 4x4 capability
- Automatic transmission
- Good tyres and spare tyres

		Toyota Fortuner Std	
Your Booking Code		ForS	
Make / Model		Toyota Fortuner	
Maximum Age		3 Years	
Transmission		Automatic	
Power Steering		Yes	
Petrol/Diesel Engine		Diesel	
Cylinders / Cubic Capacity		4/30 00	
Engine Specifications		120KW/ 380/Nm	
Fuel Capacity		115L	
Fuel Consumption approx		9.5L/100Km	
Radio/Cassette/CD		Radio/CD/mp3	
Powertrain		4x4	
GPS (built-in)		No	
Aircon/heating		Drivers/Main Cabin	
Dimensions Approx			
	Length	4695 mm	
	Width	1840 mm	
	Height	1850 mm	
Interior Height		not available	
Capacity		5 or 7 Adults	
Seatbelts		2 Drivers Cabin 3 Main Cabin	
Power Supply		12V	
Dual Battery System		Yes	
Long Range Tank		Yes	
Roofrack		Yes	
Second Spare Tyre		Yes	
High-Lift/Air Jack		Yes	

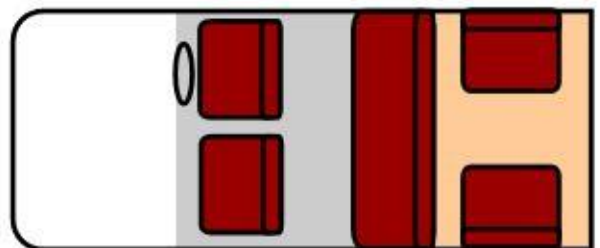
*Canopy and drawer system can't be removed

DAY

Toyota Fortuner (5 Seater)



Toyota Fortuner (7 Seater)



STANDARD RENTAL RATES INCLUDE

- Unlimited Kilometres
- Standard Insurance Cover
- Full gas bottles where applicable
- Roadside Assistance
- Airport Transfers before and after the rental
- Introduction to the vehicle and equipment

MINIMUM RENTAL DURATION & COSTINGS

Minimum rental period is 3 days in South Africa and 7 days outside of South Africa. Minimum rental period for cross border travel from South Africa is 5 days. The supplier reserve the right to change minimum rental periods in the case of high kilometer rentals but this will be confirmed prior to booking. Vehicle rentals are calculated on a per calendar day basis, i.e. day of pick-up or drop off is always counted as a full day irrespective of what time it is collected or dropped off.

The supplier reserves the right to decline a booking where there may be excessive kilometers or risk put on the vehicle. No refunds are applicable for early returns.

OFFICE HOURS:

Monday to Friday	08:00 – 17:00
Saturday	08:30 – 13:00

Deliveries and collections are included from Monday to Saturday during normal office hours, after hours, on Sundays or Public Holidays there will be a delivery fee of R400.00 per vehicle/airport transfer.

All branches are closed 25 December (Christmas Day)

Mobile contact numbers are available 24 hours 7 days a week but please send a text message if you fail to get through.

OFFICIAL DEPO'S AND RECOMMENDED RENTAL COLLECTION POINTS (VEHICLE COLLECTION & RETURN)

South Africa:	Johannesburg (Midrand) & Cape Town
Namibia:	Windhoek
Botswana:	Kasane

Please note: for all rentals starting outside South Africa the Namibian rates apply.

ONE WAY DROP OFF AND DELIVERY FEES

Vehicles can be collected and dropped off in most areas in Southern Africa for additional charge. It is recommended to use the official depo's.

Risk of remote handovers – clients should be aware that there are very limited facilities in most smaller towns in Southern Africa and no option to replace or repair specialized equipment. This can affect the service

delivery of the suppliers and while they will avoid it in most cases it is a risk which can at times be unavoidable and which the renter should be aware of and a reason why the official depo's are recommend.

Please confirm all delivery charges at time of enquiry

VEHICLE COLLECTION/RETURN

Vehicle collection will take approximately 1 hour, depending on the questions asked and client feedback. This involves a thorough explanation and demonstration of the vehicle and its equipment. On arrival the vehicle would have been checked by the supplier and an inventory and various check sheets are completed. It is still advisable and to a point the responsibility of the hirer to check through the vehicle and ensure they are comfortable with the operation of the vehicle and that all necessary equipment is provided. The handover is only complete when the renter is comfortable with the vehicle and use of the equipment and that the renter has everything necessary for their trip. Tyre conditions, wheel changing tools, high lift jack operation, four wheel drive system operation and general maintenance guidelines must be checked for each and every rental.

Please check all damages on the vehicle(s) and that it is captured correctly on the diagrams with the representative when collecting and returning the vehicle. The renter will be required to sign these documents which will be acknowledging their accuracy in determining the existing or new damages.

When returning the vehicle, an hour should be set aside in order for the vehicle / equipment to be checked. Vehicles should be returned clean, in order for the vehicle check in to be done. An excessively dirty vehicle will be charged a cleaning fee of ZAR400.00.

LICENCE AND MINIMUM AGE

The hirer is required to have a valid passport or identification, a valid driver's license and a credit card (in the same name) which should be provided for the insurance excess or deposit. Copies of these documents must be provided if collecting in remote locations or areas outside of the standard locations.

The minimum age is 21 years – maximum 85 years.

E TOLL POLICY (GAUTENG ROAD TAX)

Due to the addition of more toll roads to be included on the ETOL system, a ZAR250.00-ZAR350.00 etol deposit will be billed against the renters credit card. Certain of these toll roads are outside Gauteng. Toll fees will be reconciled post rental and credited or additional debited depending on charges received.

INSURANCE

Insurance cover is valid in the following countries; South Africa, Botswana, Namibia, Zambia, Zimbabwe, Mozambique, Tanzania, Swaziland, Lesotho and Malawi. Special permission is required for any other countries in Sub Saharan Africa.

Third Party Cover: the standard insurance cover includes third party cover for South Africa, Namibia, Botswana, Swaziland and Lesotho only. A ZAR/N\$20,000.00 excess will apply to third party damages. Third party cover for any other country must be purchased at the port of entry.

All vehicles come with Standard Insurance Cover, which covers 95% of the vehicle's value. This is not full cover and an Insurance Excess/Liability of ZAR/N\$20,000.00 applies (the monetary value depend on the vehicle category). The excess is payable for any damage irrespective of the cause of damages.

Standard Insurance Cover Exclusions:

- Towing costs outside of South Africa
- Insurance Excess/Liability of ZAR/N\$20,000.00
- Tyre & Windscreen Damages
- Under carriage damages
- Water damages from submerging vehicles by exceeding wading depth is not covered
- A double excess applies for single vehicle rollover
- Theft waiver not included, standard excess applicable
- The minimum insurance excess/liability is payable for any damages or loss to the vehicles

A security bond of ZAR/N\$20,000.00 will be taken on vehicle collection. The security bond can be paid by credit card. Should the bond be paid by credit card the amount will be deducted and will be returned subject to the return of the vehicle to the agreed location, on the agreed date, with no damage incurred to the vehicle and no items are lost or damaged. The supplier is not responsible for any currency fluctuations that may occur in the above transaction.

Two (2) options are available to reduce or waive the Standard Excess:

CDW 1 / Medium Insurance Cover Exclusions:

- Towing costs outside of Namibia, Botswana and South Africa
- Insurance Excess/Liability of ZAR/N\$10,000.00
- Tyre & Windscreen Damage
- The standard insurance excess and conditions apply for single vehicle rollover
- Water damages from submerging vehicles by exceeding wading depth is not covered
- Undercarriage damages are not included

CDW 2 / SUPER COVER

This option is only available to rentals of 8 days or longer. A Super Cover rate will waive the excess/liability for vehicle damage and the cost of replacing or repairing of windscreens and tyres if all conditions are adhered to. Tyre Cover is limited to a maximum of 3 tyres per vehicle per 30 day rental. Windscreen Cover is limited to one windscreen 30 days where rentals are long term or only one windscreen for rentals less than one month.

A security deposit of ZAR/N\$2,000.00 is payable at the time of pickup to ensure that the vehicle is returned to the agreed location, on the agreed date in clean condition and no items are lost or damaged.

CDW 2 / Super Insurance Cover Exclusions:

- Towing costs outside of Namibia, Botswana, Southern Mozambique, Zimbabwe, Southern Zambia (Livingstone district) and South Africa is not covered
- A standard insurance excess applies for single vehicle rollover
- Water damages from submerging vehicles is not covered
- The deposit will be lost where no case number is received or where there is no third party involved and damages exceed the value of the CDW2 premium

IMPORTANT

Should the vehicle be damaged beyond use or stolen a replacement vehicle is not included in any of the insurance cover options. A replacement can be supplied but a new contract applies and all costs are for the Hirers account.

Insurance covers the direct cost of replacement of vehicle or equipment only. In the case of tyres and windscreen it covers the cost of the equal replacement of tyre or windscreen but no delivery costs, loss of time or any other expenses are covered or included. The value of items or the amount refunded is limited to reasonable amounts based on retail in South Africa plus 30%. As an example the Toyota Hilux Windscreen refund is limited to R 5,000.00. It is advisable to preauthorize large claims in excess of R 5,000.00.

Tyre Cover is limited to a maximum of 3 tyres per vehicle per 30 day rental. Windscreen cover is limited to one windscreen per 30 days where rentals are long term or only one windscreen for rentals less than one month.

- Water damages due to exceeding the vehicle wading depth is not covered by any insurance cover.
- Damages due to gross negligence or equipment losses are not covered by insurance.
- Traffic Fines are not covered by any insurance cover option.
- A case number of police report is required by insurance for any incidents related to collision or theft loss or damage

USAGE

- The hirer acknowledges that he/she is aware of the purpose for which the vehicle was designed, as well as all safety and maintenance procedures. The hirer is responsible to look after and maintain the vehicle during use and to return the vehicle in good order, fair wear and tear accepted.
- In the event of the vehicle or any of its belongings being lost or damages during the rental period, the Hirer shall be liable to cover the cost of replacement or repair and to make good on any shortages or damages to the vehicle. Standard Insurance Cover is included and will cover loss or damage due to theft and collision damages but not lost items or damages due to gross carelessness or negligence.
- Cross Border Travel – written authorization is required for any travel outside of South Africa.

- Checking the vehicle and signing the contract – it is recommended that the hirer should check the vehicle thoroughly on handover to ensure the vehicle meets with their requirements and it is always beneficial to recheck items like wheel changing tools and tyre condition. On signing the contract the Hirer signs acceptance of the vehicle and equipment.
- The Hirer is in control of the vehicle and is responsible to report any problems or avoid any driving obstacles they are not comfortable to cross or which may put the vehicle at risk. Additional care should be taken in remote areas where recoveries and repair are more difficult to effect. These areas carry higher risk and the hirer assumes this risk when entering these areas. The Hirer should be proactive prior to entering these areas, do general checks on the vehicle and any noises, new rattles or possible fluid leaks investigated before heading into remote areas.

REPAIRS AND MECHANICAL FAILURES

Any mechanical repair or replacement related to fair wear and tear is covered by the supplier. Repairs of up to ZAR 2,000.00 can be effected without prior authorization. On higher amounts prior authorization is required from the supplier. Due to the vastness of the area where vehicles are mobile the renter is responsible to get the vehicle to the nearest workshop. Where not mobile the vehicle should be towed to the nearest workshop for diagnosis.

Wherever possible please contact the supplier Johannesburg Head Office if you pick up a technical issue. They must be aware of the problem in order to try and resolve but you are able to take the vehicle to any workshop and the costs will be refunded. If there are more serious technical issues it is imperative to contact the supplier before continuing.

In most cases vehicles are still covered under the new vehicle manufacturers warranty and their warranty conditions will apply where mechanical failures occur. It is important to remember that the supplier is not the manufacturer of the vehicle or equipment but will do its utmost to select and offer the best and most recommended vehicles and equipment as well as ensure the vehicles are fully maintained and checked prior to departure.

Where serious mechanical failures occur due to standard wear and tear and which cannot be repaired timeously a replacement vehicle will be supplied within 24 hours of diagnosis. This relates to the countries of South Africa, Botswana, Namibia, Zimbabwe, Southern Mozambique and Southern Zambia. In countries further North replacement time is within 72 hours. Inconvenience and time loss is not covered for mechanical failures which cannot be anticipated and were not apparent at the start of the rental.

Towing is covered for the countries of South Africa, Botswana, Namibia, Zimbabwe, Southern Mozambique and Southern Zambia. Further North towing is covered by the Hirer.

Roadside assistance: the supplier offers contact numbers which are available at most times and will assist with any problem telephonically. Due to vastness of the Southern African region and the unknown logistics the supplier cannot provide immediate recoveries or technicians to all areas but will rely on local resources and will do their best to ensure speedy repair or recovery.

VEHICLE MAINTENANCE REQUIREMENTS

- The vehicles are fully serviced and maintained as per manufacturers requirements and the supplier has introduced additional maintenance which is completed on vehicles.
- The hirer is responsible to maintain the vehicle during the rental period. This would include the standard check of tyre pressures, wheel alignment if necessary, oil and coolant levels and to be aware of any symptoms which may arise during the rental period.
- Should the Hirer become aware of a potential problem with the vehicle it is their responsibility to make contact with the supplier or have it checked at the nearest workshop before proceeding further into remote areas.

ROAD RESTRICTIONS

The renter should disclose a general route or inform us of any special areas or borders that may need to be crossed as this can influence vehicle preparation.

4 Wheel Drive vehicles are allowed on all bitumen/tar and gravel roads as well as all recognized public 4x4 tracks in South Africa, Botswana, Namibia, Lesotho, Zimbabwe, Zambia, Mozambique, Tanzania, Swaziland and Malawi. Special permission is required for any other countries in Sub Saharan Africa.

The hirer assumes all risk when travelling on very bad roads or in extremely remote areas. This may cause further delays in recovering the vehicle or offering a replacement vehicle. Roads like Van Zyl's pass in Namibia should be avoided and if the supplier is not able to recover the vehicle due to the position, the hirer will be responsible for the delays. Cautious driving is essential in any remote area and on any poor roads.

If the supplier does not have access to an area, for instance on the desert tours in Namibia then the hirer is responsible for the salvaging of the vehicle to an area where the supplier does have access.

The renter is in control of the vehicle and is responsible to report any problems or avoid any driving obstacles they are not comfortable to cross or which may put the vehicle at risk. Additional care should be taken in remote areas where recoveries and repair are more difficult to effect.

CROSS BORDER SURCHARGES

A once off cross-border surcharge is applicable when leaving South African borders. This is a once off charge irrespective of how many borders are crossed.

A ZAR 800.00 fee is applicable for the countries of Botswana, Namibia, Zimbabwe, Zambia and Southern Mozambique (south of Zambesi River). If the vehicles are collected in a neighbouring country and no borders are crossed then the Cross Border Fee is not applicable, but only the delivery surcharges.

A ZAR 3,000.00 fee is applicable for the countries of Northern Mozambique (north of Beira/the Zambesi River), Malawi, Tanzania, Uganda and Kenya.

No surcharge applicable for Swaziland and Lesotho.

The Cross Border Surcharge does not include any custom charges which are paid directly to customs at the relevant border or port of entry.

IMPORTANT

The renter is fully liable for any damage to the vehicle or third party property if:

- The terms of the rental contract are breached.
- Damage to the vehicle or equipment caused by gross negligence or reckless driving.
- Driving under the influence of drugs or alcohol or in any way that contravenes the prevailing law.
- Water submersion or salt-water damage.
- If the vehicle is abandoned and no contact is made by the renters to the supplier.
- Driving on restricted or closed roads.
- Driving on dunes or offroad where no track is obvious.

COLLISION DAMAGES & ACCIDENTS

- All accidents must be reported to the local police within 24 hours.
- Where collision damages render a vehicle unusable, a replacement vehicle can be supplied if available but all costs are for the expense of the renter.
- The renter is responsible for the return of the damaged vehicle to the closest office.
- No refund will be given for lost days due to collision damages. This is limited to a maximum of 21 days from date of incident.
- Should the renters continue with a new replacement vehicle, then a new rental contract and insurance conditions will apply.
- An administration fee of R550.00 is levied for the processing of any accident claims.
- The exact insurance conditions and area of liability will also depend on the level of insurance selected.

INFRINGEMENTS

The renter is liable for all fines and penalties in relation to the driver's use of the vehicle or the vehicle itself incurred during the rental period plus an administration fee of ZAR150 for each infringement or penalty notice that has been redirected from the supplier to the renter.

CANCELLATION FEES

Fees in Percentage of total quotation if:

25+ days before pick-up	=	No Fee
24 days to 6 days before pick up	=	50 %
5 to 0 days before pick up	=	100 %

If vehicle is returned early or collected late – No Refund Available

On rentals involving 5 or more vehicles a different deposit structure may be requested

CHANGE OF VEHICLE

If for reasons beyond our control, the reserved vehicle is not available, we reserve the right to substitute the vehicle with another vehicle in the same category or in a higher category. This shall not constitute a breach of contract or entitle the hirer to a refund.

EQUIPMENT AND ACCESSORIES

The supplier does not manufacture the equipment and accessories but will make every effort to ensure equipment or accessories fitted or provided are of good quality. The supplier cannot warrant or guarantee their performance or reliability.

In the case of equipment issues or failures the hirer can repair or replace equipment at the cost of the supplier. Where the amount exceeds R2,000.00 prior authorization should be obtained. In the case of larger and more specialized items like the fridges and roof tents where these are not usable and are not able to be replaced the relevant item will be refunded from when it is reported faulty. This as long as it is due to fair wear and tear and not usage related or due to impact. The rental rates for fridges and roof tents are ZAR60.00 per day.

No tent is completely Mosquito proof so other precautions should be taken in Malaria areas. Zips which fail during the rental will not deem a tent unusable or validate the swop out of a tent unless otherwise agreed by the supplier.

Specialized equipment and equipment requests not within the standard vehicle configurations cannot be guaranteed in the offices outside of Windhoek and Johannesburg. In the case the supplier cannot provide certain equipment it is not deemed a breach of contract. The specific item the supplier is unable to supply will be refunded.

Additional equipment is available as non-standard vehicle equipment and in addition to the vehicle rental. This includes electronic equipment like GPS and satellite phones. The supplier may use outside suppliers for

this equipment and cannot warrant the accuracy or reliability of this equipment. This equipment should be checked by the renter on handover to ensure functional and should the equipment fail during the hire period

it should be reported to the supplier immediately but we cannot guarantee replacement or repair and this will not constitute a breach of contract or affect the vehicle rental agreement. The supplier will endeavour to refund the rental of such equipment from the date reported or authorize replacement at the nearest town centre where this is feasible. Equipment will be tested by the supplier or manufacturer to establish reason for failure and grounds for refund.

TRAVELLING TO SOUTH AFRICA WITH CHILDREN – NEW VISA REGULATION

Effective 01 June 2015 *New regulations for children travelling to & from South Africa.*

Effective travel date from 01 June 2015, regardless of the time of booking, all minors under 18 years of age travelling to and from the Republic of South Africa, have to present additional documents which were not needed until now. These new regulations apply to all travellers, regardless of their nationality. They were promulgated (set out) in terms of the South African Immigration Amendment Act of 2010 and define children as persons under the age of 18.

It is the responsibility of passengers to ensure their children have the correct documentation or risk being denied boarding. The new law will be enforced by airlines and immigration officials across the board (land, sea and air).

REQUIRED DOCUMENTATION:

- When both parents are travelling with a child, they need to produce an unabridged birth certificate that shows the names of both parents. In cases where the certificate is in a language other than English, it must be accompanied by a sworn translation issued by a competent authority in the country concerned.
- When a child travels with only one parent, additional documents should include an affidavit in which the absent parent gives consent for the child to travel, a court order granting full parental responsibilities or legal guardianship of the child, or the death certificate of the absent parent. The affidavit should be no more than three months old, from date of travel.
- In the case of a child travelling with a person other than a parent, the unabridged birth certificate must be supplemented by affidavits from the parents or legal guardians confirming that the child may travel with that person, copies of the identity documents or passports of the parents or legal guardian, and the contact details of the parents or legal guardian.
- Similarly, a child travelling as an unaccompanied minor would have to produce the unabridged birth certificate, proof of consent from both parents, or legal guardian and contact details, plus documentation relating to the person receiving the child in the Republic. The latter documentation should include a letter stating the person's contact details and residential address and contact details where the child will be residing, plus a copy of his or her identity document, passport or residence permit.

All documents must either be original or certified as true copies of the original, by a competent authority. Documents not in English must be accompanied by a sworn translation. For more information

<http://www.dha.gov.za/files/Brochures/Immigrationleaflet.pdf>

<http://www.drivesouthafrica.co.za/child-visa-checklist/>