

## Ford Ranger/Toyota Hilux/Isuzu 4x4 Double Cab - 4 Pax



### Group N Product Description

This fully equipped Safari Camper is for the discerning adventurer.

#### Prominent Features:

- Double Cab Safari Vehicle for 4 people
- 2.2L Diesel Engine
- 6 Speed Manual or Automatic 4x4
- Upgraded overland suspension – 50mm lift
- Twin double beds. Sleep 4 in 2 aluminium roof top tents
- All Terrain tyres – reinforced side walls
- Long Range 165 litre fuel tank – approx. 1000km
- 12V/150W solar dual battery electrical system
- 80 litre water tank
- 90 litre fridge – fridge & freezer twin
- Comprehensive kitchen for self catering – cutlery, crockery, cookware, barbeque
- Tow straps, shackles and spade
- Tyre compressor with hose & pressure gauge
- 4 chairs, table and shade awning

- Safari linen for 4 pax
- Air-conditioning in Drivers Cabin
- Power Steering
- AM/FM Radio / CD Player & Aux

#### EQUIPMENT LIST:

<b>CUTLERY:</b>		<b>CAMPING SET:</b>	
FORK	4	FRIDGE 90L FRIDGE & FREEZER	1
KNIFE	4	FRIDGE JACKET	1
TABLE SPOON	4	SOLAR PANEL (120W/CABLE)	1
TEA SPOON	4	GAS BOTTLE 3 KG	1
CROCKERY:		GEYSER GAS PIPE/REGULATOR	1
COFFEE MUG	4	PAD LOCK / KEY	2
DRINKING CUP	4	TABLE (FREE STAND)	1
WINE GOBLET	4	TABLE (SIDE MOUNT)	1
DINNER PLATE	4	CHAIRS	4
PUDDING/CEREAL BOWL	4	CHAIR TIE BACK STRAP	1
SALAD BOWL	1	GAS STOVE	1
<b>KITCHEN SET:</b>		STOVE GAS PIPE/REGULATOR	1
CAN OPENER	1	BRAAI GRID	1
PEELER	1	BRAAI TONGS	1
CORK SCREW	1	GAS LIGHTER	1
CUTTING BOARD	1	FOLDING SPADE	1
S/SERVING SPOON	1	WATER PIPE 20M	1
WOODEN SPOON	1	WATER PIPE CONNECTOR	4
EGG LIFTER	1	<b>TOOL SET:</b>	
BREAD KNIFE	1	RECOVERY KIT	1
LARGE CHOPPING KNIFE	1	REFLECTIVE VESTS	2
KETTLE	1	JUMPER CABLES	1
ALUMINIUM POT	1	AIR HOSE	1
IRON FLAT POT	1	AIR GUN	1
METAL FRYING PAN	1	AIR JACK 2.5 TON	1
COLANDER	1	AIR JACK CONNECTOR PIPE	1
PLASTIC CONTAINER/LID (SML)	3	MECHANICAL JACK	1
PLASTIC CONTAINER/LID (MED)	2	WHEEL SPANNER	1
WASH BASIN	2	SPARE WHEEL TOOL	1
<b>BEDDING:</b>		TYRE PRESSURE SYSTEM	1
FITTED SHEET	4	SPARE FUSE SET	1
COMFORTER	2	FIRE EXTINGUISHER	1
BLANKET	2	EMERGENCY TYRE CANISTER	1
THROW	2	EMERGENCY TRIANGLE	1
PILLOWS	4		
PILLOW CASES	4		
<b>BED DIMENSIONS:</b>			
Width	1.2m	Length	2m

---

#### STANDARD RENTAL RATES INCLUDE

- Unlimited Kilometres
- Standard Waiver Cover
- Full Gas Bottles
- Roadside Assistance
- Airport Transfers to a maximum radius of 50km from Windhoek branch, Namibia.
- Johannesburg / Cape Town transfers between depot/branch within a 10km radius
- All applicable taxes
- Introduction to the vehicle and equipment

#### SUPER COVER RENTAL RATES INCLUDE

- Unlimited kilometres
- Super waiver cover
- Full gas bottles
- Roadside assistance
- Free airport transfer to Johannesburg / Cape Town branch / depot
- VAT
- Introduction to the vehicle equipment

#### OPTIONAL ADDITIONAL SERVICES possibly via 3<sup>rd</sup> party service provider

- Route planning and booking assistance
- Guided tours

#### MINIMUM RENTAL DURATION & COSTINGS

- Minimum rental period is 7 days.
- A rental day includes pick up and drop off days irrespective of the time collected or returned.
- No refunds are applicable for early returns.
- Late or delayed arrivals – should the supplier incur additional costs whilst collecting or delivering vehicles at out stations due to the **Renters** late arrival, they will be for the **Renters** account.

#### OFFICE HOURS:

- 08H00 – 16H30 Monday to Friday
- Deliveries and collections are included from Monday to Friday during normal office hours. After hours, on Saturdays and Sundays or Public Holidays there will be a handover fee of ZAR 450.00 per vehicle. The **Renter** must provide a working cellular contact number and e-mail address to **Drive South Africa** at the time of reservation.
- The **Renter** must provide flight details or a collection point and time to **Drive South Africa**.
- No vehicle may be returned at any airport – it must be termed at a branch / depot or by prior arrangement.

**IMPORTANT: To ensure timeous vehicle return the Renter must arrange the return with the respective branch 24 hours before return. Collection delivery points other than Cape Town and Windhoek are managed out of the Johannesburg depot.**

All branches are closed 25 December (Christmas Day)

Mobile contact numbers are available 24 hours 7 days a week but please send a text message if you fail to get through.

#### OFFICIAL DEPO'S AND RECOMMENDED RENTAL COLLECTION POINTS (VEHICLE COLLECTION & RETURN)

##### South Africa:

- Johannesburg - Avis Van Rental Depot, 23 Diesel Road, Kempton Park
- Cape Town - Avis Safari Depot, 30 Royal Road, Maitland

##### Namibia:

- Windhoek City: Avis Safari, 9 Ongoporo Street, Prosperita Industrial, Windhoek

##### Botswana – Maun Airport Avis Office

##### Kasane Airport – Avis Safari Depot

- Alternative pick up and drop off points can be arranged.

#### USAGE

- The **Renter** acknowledges that he/she is aware of the purpose for which the vehicle was designed, as well as all safety and maintenance procedures. The **Renter** is responsible to look after and maintain the vehicle during use and to return the vehicle in good order, fair wear and tear accepted.
- Super cover is included and will cover loss or damage due to theft and collision damages but not lost equipment or damage due to carelessness or negligence.
- Cross Border Travel – written authorization is required for any travel outside of South Africa. This must be made at the time of the booking.  
Neither **Drive South Africa** nor the supplier of the vehicle is responsible for ad hoc fines, levies or other extraordinary expenditure that may occur in countries outside of South Africa.  
The Renter is responsible to acquire and ensure:  
**All vehicle travel documentation to countries outside of South Africa is valid for a minimum of 14 days after rental termination date – failure to do so will result in the respective country penalty being charged to Renter's credit card/account.**
- Checking the vehicle and signing the contract – it is recommended that the **Renter** should check the vehicle thoroughly on handover to ensure the vehicle meets with their requirements and it is always beneficial to recheck items like wheel changing tools and tyre condition. On signing the contract, the **Renter** signs acceptance of the vehicle and equipment.

#### REPAIRS AND MECHANICAL FAILURES

- Any mechanical repair or replacement related to fair wear and tear is covered by the **Supplier**. Repairs of up to ZAR 1,500.00 can be affected without prior authorization. On higher amounts prior authorization is required from the **Supplier**. Due to the vastness of the area where vehicles are mobile the **Renter** is

responsible to get the vehicle to the nearest workshop. Where not mobile the **Supplier** should be contacted to arrange towing for the vehicle to be towed to the nearest workshop for diagnosis.

- In most cases vehicles are still covered under the new vehicle manufacturers warranty and their warranty conditions will apply where mechanical failures occur. It is important to remember that the **Supplier** is *not the manufacturer of the vehicle or equipment but will do its utmost to select and offer the best and most recommended vehicles and equipment as well as ensure the vehicles are fully maintained and checked prior to departure.*
- Where serious mechanical failures occur due to standard wear and tear and which cannot be repaired timeously, a replacement vehicle will be supplied within 24 hours of diagnosis. This relates to the countries of South Africa, Namibia. In other countries of Botswana, Zimbabwe, Southern Mozambique and Southern Zambia the replacement will be given in 48 hours.
- Inconvenience and time lost are not covered for mechanical failures which cannot be anticipated.
- Super Cover has a ZAR 4,000.00 refundable security deposit which will be charged to the **Renters** credit card on vehicle collection. The security deposit is to ensure the vehicle is returned to the correct branch / depot, full fuelled and outstanding fines. The **Supplier** will not be held responsible for currency fluctuations.
- The **Renter** must fully refuel the vehicle no more than 10km radius from drop off point – the **Supplier** reserves the right to confirm the fuel level by way of refill.
- An ZAR 800.00 cleaning fee is charged to the **Renters** account. This is a standard fee charged to all **Renters** for cleaning the exterior and interior of the vehicle as well as the linen, crockery and cutlery. In the event that the vehicle is returned in an extremely dirty condition, it will be cleaned by a professional valet service and the cost of the valet will be charged to the **Renter**.

NB: These vehicles are fitted with Long Range tanks therefor the fuel gauge showing full does not constitute a full tank – the supplier will top up each vehicle on return.

#### VEHICLE MAINTENANCE REQUIREMENTS

- The vehicles are fully serviced and maintained as per manufacturers requirements and the **Supplier** has introduced additional maintenance which is completed on vehicles.
- The **Renter** is responsible to maintain the vehicle during the rental period. This includes the standard check of tyre pressures, wheel nuts, wheel alignment, if necessary, oil and coolant levels and to be aware of any symptoms which may arise during the rental period. In additional, should the vehicle reach 15,000 kilometres (10,000km for Land Cruiser) intervals during the rental period, the **Renter** is required to service the vehicle at a suitable workshop associated to the vehicle manufacturer. Where an official dealer is not available, other workshops may service the vehicle with prior authorization. The schedule service charges are

for the **Renter** and any other repairs related to standard wear and tear on the vehicle will be covered by the **Supplier**.

- These vehicles are under maintenance plan. Should there be a charge, the Renter will be reimbursed at rental reconciliation.

#### COLLISION DAMAGES & ACCIDENTS

- All accidents must be reported to the local police within 24 hours.
- Where collision damages render a vehicle unusable, a replacement vehicle can be supplied if available. All costs are for the **Renters** account.
- The **Renter** is responsible for the return of the damaged vehicle to the original office if outside of the borders of South Africa.
- No refund will be given for lost days due to collision damages.
- Should the **Renter** continue with a new replacement vehicle, a new rental contract and standard waiver conditions will apply.
- The exact insurance conditions and area of liability will also depend on the level of insurance selected.

#### INSURANCE

- Standard Insurance cover, which covers 95% of the vehicle's value, is included on all vehicles and in all rates quoted. This is NOT full cover and a ZAR 30,000.00 insurance/excess is applicable (the monetary value of which depends on the vehicle category). The excess is payable for any damage irrespective of the cause of such.
- Insurance cover is valid in the following countries; South Africa, Botswana, Namibia, Zambia, Zimbabwe, Mozambique, Swaziland and Lesotho. Special permission is required for any other countries in Sub Saharan Africa.
- Third Party Cover: the standard insurance cover includes third party cover for South Africa, Namibia, Botswana, Swaziland and Lesotho only. Third party cover for any other country must be purchased at the port of entry.
- Additional insurance cover is available at additional cost which offers reduces excess for both collision and theft damages.

#### INSURANCE EXCLUSIONS:

##### Standard Insurance Cover Exclusions:

- Towing costs outside of South Africa and Namibia
- Insurance Excess/Liability
- Windscreen Damages – WD waiver may be purchased at ZAR 50.00/day
- A double excess applies for single vehicle accident

- Theft waiver included, standard excess applicable
- Collision with animals
- Camping Equipment
- Should the vehicle be damaged beyond use or stolen a replacement vehicle is not included in any of the Insurance cover options. A Replacement can be supplied but a new contract applies and all costs are for the **Renters** account.
- Water damages and secondary damage therefrom are not covered by any insurance cover
- Suspension damage and secondary damage therefrom are not covered
- Damages due to negligence or equipment losses are not covered by insurance
- NOTE: A case number or police report is required by insurance for any incidents related to collision or theft loss or damage

#### LIMITED INSURANCE COVER EXCLUSIONS:

- Zero excess applies and excludes tyres – WD waiver may be purchased at ZAR 50.00/day
- Towing outside the countries of Namibia and South Africa
- Standard excess applies for single vehicle rollover
- Should the vehicle be damaged beyond use or stolen a replacement vehicle is not included in any of the insurance cover options. A replacement can be supplied but a new contract applies and all costs are for the Renter's account.
- Water damages and secondary damage therefrom are not covered by any insurance cover
- Suspension damage and secondary damage therefrom are not covered
- Damages due to negligence or equipment losses are not covered by insurance
- Collision with animals is not covered by insurance
- Note: A case number or police report is required by insurance for any incidents related to collision or theft loss damage
- Camping equipment

#### SUPER INSURANCE COVER EXCLUSIONS:

- Zero Excess applies and includes 2 tyres
- Towing outside the countries of Namibia and South Africa
- A standard excess applies for single vehicle rollover
- Should the vehicle be damaged beyond use or stolen a replacement vehicle is not included in any of the insurance cover options. A replacement can be supplied but a new contract applies and all costs are for the Renter's account.
- Damage to gearbox or Diff are not covered by any waivers
- Damages due to negligence or equipment losses are not covered by insurance.
- Collision with animals is not covered by insurance.
- Note: A case number or police report is required by insurance for any incidents related to collision or theft loss or damage.
- Camping equipment



---

#### ROAD RESTRICTIONS

- 4 Wheel Drive vehicles are allowed on all bitumen/tar and gravel roads as well as all recognized public 4x4 tracks in South Africa, Botswana, Namibia, Lesotho, Zimbabwe, Zambia, Mozambique, Swaziland, and Malawi. Special permission is required for any other countries in Sub Saharan Africa.

#### CROSS BORDER SURCHARGES

- A once off cross-border surcharge is applicable when leaving South African borders. This is a once off charge irrespective of how many borders are crossed.
- A ZAR 1050.00 fee is applicable for the countries of Botswana, Namibia, Zimbabwe, Zambia and Southern Mozambique (south of Zambezi River). If the vehicles are collected in a neighbouring country and no borders are crossed then the Cross-border Fee is not applicable, but only the delivery surcharges.
- Vehicles may not travel further than Zimbabwe – Harare, Zambia – Lusaka, Botswana – Kasane, Mozambique – Beira.
- A ZAR 2,100.00 fee is applicable for the countries of Northern Mozambique (north of Beira/the Zambezi River), Malawi, Tanzania, Uganda and Kenya on request
- No surcharge applicable for Swaziland and Lesotho
- A CO2 emissions charge of ZAR 450.00 for any vehicle picked up or entering Namibia is applicable.

**The Cross Border Surcharge does not include any custom charges which are paid directly to customs at the relevant border or port of entry**

#### EQUIPMENT RENTALS:

- Additional equipment is available as non-standard vehicle equipment and in addition to the vehicle rental. This includes electronic equipment like GPS and satellite phones. The **Supplier** may use 3<sup>rd</sup> party suppliers for this equipment and cannot warrant the accuracy and reliability of this equipment. This equipment should be checked by the **Renter** on handover to ensure it is fully functional. Should the equipment fail during the hire period it should be reported to the **Supplier** immediately although they cannot guarantee replacement or repair and this will not constitute a breach of contract or affect the vehicle rental agreement. The **Supplier** will endeavour to refund the rental of such equipment from the date reported or authorize replacement at the nearest town centre if feasible. Equipment will be tested by the supplier/manufacture to establish the reason for failure and grounds for refund.



- These vehicles are supplied with one spare wheel. Additional spare wheels are available on request with the exception of Group N, L and A. The fitment of spare wheel carriers adds considerable weight to a vehicle; therefore, all vehicles are fitted with the only true reinforced sidewall All Terrain tyre – Cooper or BF Goodrich.

#### CHANGE OF VEHICLE

- If, for reasons beyond their control, the reserved vehicle is not available, the **Supplier** reserve the right to substitute the vehicle with another vehicle in the same category or in a higher category. This shall not constitute a breach of contract or entitle the **Renter** to a refund.
- Should a **Renter** not be able to sleep in the hired vehicle while a replacement vehicle is on route, R850 per night per vehicle, for alternative accommodation will be afforded to the **Renter**.

#### CANCELLATION FEES

In the event of a rental having to be cancelled, the following cancellation fees will apply:

60 days or more notice	20% handling fee of the total invoice
30-59 days	50% of total rental
Less than 29 days before pick-up	Full rental due. 100% cancellation fee / No Refund

If a vehicle is returned early or collected late – No Refund Available

#### GENERAL / IMPORTANT

The **Renter** is fully liable for any damage or related costs to the vehicle or 3<sup>rd</sup> party property if:

- The terms of the rental contract are breached.
- Damage to the vehicle or equipment caused by careless or reckless driving.
- Driving under the influence of drugs or alcohol or in any way that contravenes the prevailing law.
- Water submersion above the indicator line on the vehicle or salt-water damage.
- Suspension damage.
- Overhead or under carriage damage.
- If the vehicles are abandoned and no contact is made by the **Renter** to the **Supplier**.
- Driving on restricted or closed roads.
- Driving on dunes or off-road where no track is obvious.
- Damage to the vehicle due to collision with animals should the **Renter** be speeding or driving in a restricted area.

#### PLEASE NOTE:

Rates and conditions may be subject to change without notice. All information may be subject to change and all measurements and volumes shown are approximate

***All disputes are governed by the law and courts of South Africa and Namibia***

