



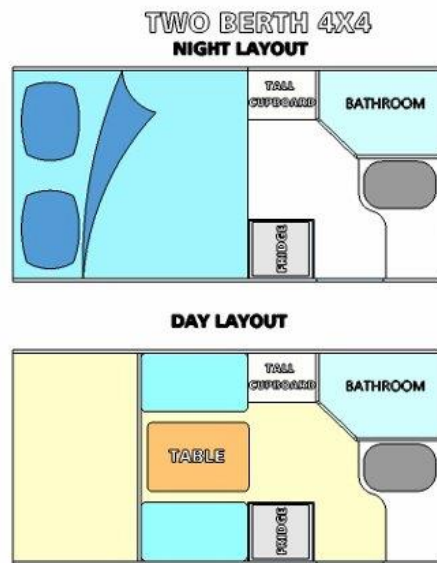
## Product Description

Our fantastic "intrepid explorer" is the ultimate in luxurious bush camping with the added benefit of getting to those less accessible and remote areas in style.

- Manual transmission
- 2.2 L Turbo Diesel inter-cooled Engine
- Long Range Fuel Tank – 140 litres
- 2 Full Size Spare Wheels
- Total Number of Seatbelts – 2
- Maximum Occupants in total – 2
- Air conditioning in vehicle
- 80 Litre Fresh Water Tank
- 110 Litre built in Fridge with Freezer compartment
- Cassette Toilet
- Hand Basin in Bathroom
- Hot Water Shower
- 3 kg Gas Bottle
- 2 Plate Gas Cooker Top

- Kitchen Utensils
- Camping table and chairs
- Cutlery and crockery
- Bedding pillows and towels

## 2 BERTH FORD RANGER 4X4 CAMPER LAYOUT



### BED DIMENSIONS

Main bed pulls out to a staggering 2250 mm x 1900 mm

### PLEASE NOTE

These 4x4 campers are Overland vehicles, best suited for nature lovers or enjoying game viewing in the comfort of a campervan. The vehicles are larger than standard 4x4 vehicles due to the campervan body, and thus are best suited for mild 4x4 driving on nature or game viewing roads. Due to the size of the campervan body they are not suitable and are not permitted to be used on any sand dune driving, heavy articulated 4x4 driving, 4x4 specific courses and or graded 4x4 tracks.

### STANDARD COVER RATES INCLUDE:

- Airport / Hotel Transfers (Within 25kms from primary depots)
- Contract Fee
- Credit Card Fees
- 2 x Drivers (third, fourth and fifth driver charged separately)

- Standard Cover – R 45 000 Insurance Excess Liability Applies (Charged to renters Credit Card)
- Living, kitchen & sleeping equipment, table and chairs
- Full water tank and full gas bottle
- VAT (Value Added Tax) in South Africa and Namibia
- Emergency assistance (08h00 – 22h00)
- Unlimited mileage for rentals 7 days and longer. Rentals shorter than 7 days limited to 220km's per day, extra kilometres charged at R4.20 per km.
- Compressor and tyre gauge

#### MEDIUM COVER INSURANCE (For 4x4 models)

- Medium Cover Insurance rates cost an additional R 300.00 applicable per day per rental
- Making use of the Medium Cover Insurance reduces the insurance excess to R20,000.00, and the security deposit to R20,000.00
- Medium Cover Insurance is for rentals periods 7 days and longer

(See Insurance exceptions and conditions in this document for insurance exclusions)

#### MINIMUM RENTAL DURATION & COSTINGS MINIMUM RENTAL PERIOD:

Minimum rental period 4x4: 7 days. Unlimited mileage for rentals 7 days and longer. Rentals shorter than 7 days limited to 220km's per day, extra kilometres charged at R4.20 per km.

Vehicle rentals are calculated on a per calendar day basis, i.e. day of pick up or drop off is always counted as a full day irrespective of what time it is collected or dropped off.

The vehicle must be returned by no later than 4pm on the last day of hire to avoid an extra day hire charge.

#### OFFICE HOURS:

Cape Town Depot: Monday to Friday: 08h00 – 16h30 (last handover at 15h00, last return at 16h00)

An afterhours surcharge applies at a cost of R350.00 per collection or return outside of the normal Office hours. By prior appointment only.

After hour operations are as follows:

Saturday, Sundays & Public Holidays 09h00 – 14h00 (Late returns will be charged on a per day basis)

**All branches are closed 25 December (Christmas Day) and the 1st of January.**

#### ONE-WAY FEE

A one way fee of R 6,300.00 will be applicable between Windhoek, Johannesburg, Cape Town and Durban.

Any other cities on request.

#### VEHICLE COLLECTION

Vehicle handover will take approx. 2-3 hours, depending on the questions asked and client feedback. This involves a thorough explanation and demonstration of the vehicle and its equipment.

Tip: Pay your insurance security deposit in advance to save handover time. Credit Card and bank transfers can sometimes take time to authorise.

Kindly note that signing the vehicle condition report is an acceptance of the satisfactory condition of the vehicle. The owner must be notified within 24 hours, should the renter experience any problems, malfunctions shortage or damage. No consideration will be given to claims against such experiences, and no compensation or liability for lost time will be given, if issues are only reported on return of the vehicle.

Rental days lost due to a vehicle that has been collected after the agreed rental start date will not be credited.

#### VEHICLE RETURN

When returning the vehicle, please set aside an hour for the vehicle and equipment to be thoroughly checked. We request that the vehicle be returned with a full fuel tank. Should fuel top-ups be required, the fuel amount will be deducted from the renter's nominated credit card plus a surcharge of R200.00.

Vehicles must be returned clean, in order for the vehicle check in to be done. Vehicles returned dirty will be charged a cleaning fee of R1,000.00. The toilet cassette in the motorhomes must be emptied and cleaned before returning the vehicle or a cleaning fee of R1,000.00 will be charged.

Any vehicles returned later than the agreed return date, or outside of normal office hours (without prior arrangement), will be charged a full day's rental. Rental days lost due to the vehicle being returned before the agreed return date will not be credited.

#### DRIVERS LICENCE (SOUTH AFRICAN NATIONALS)

A valid E, or South African 08 national drivers licence for vehicles less than 3500 kg's

#### DRIVERS LICENCE (ALL INTERNATIONAL VISITORS)

A licence from your country of origin and an International drives licence (in English) for vehicles less than 3500kg, is required for overseas visitors.

#### MINIMUM AGE

The minimum age is 21 for the Motorhomes and 23 years for the 4x4 campers.

#### eTOLL POLICY

For all rentals departing and/or returning to Johannesburg/Gauteng or traveling through Gauteng an additional mandatory levy of R500.00 will be charged in order to cover the Gauteng eTOLL road taxes.

All manned toll-booths throughout South Africa need to be paid by the customer.

#### LIABILITY OPTIONS

Two Insurance cover options are available namely, Standard Cover and Medium Cover.

#### STANDARD COVER

Standard Security Deposit and Insurance Excess

This cover carries an excess of R45,000.00 which is applicable in the event of any accident or damage to either the rental vehicle or third party property. This excess of R45,000.00 is charged on the renter's **Visa or MasterCard credit card or cash at the time of collection**. A prior payment of the security deposit is advised to ensure timeous handover). Funds will only be deducted from this amount, should the renter return the vehicle in a damaged condition or for any 3rd party damage. If no claims exist, this excess is refunded within 21-

30 working days from date of return, by the renter's financial institution. Standard Cover does not include the cost of replacing or repairing of windscreens and tyres, radio theft and recovery (towing) costs

#### MEDIUM COVER (Not Applicable to 4x4 vehicles)

Reduced Insurance Excess and a reduced Security Deposit.

This cover is NOT a personal liability cover, but cover for damage to the rental vehicles and/or 3rd party property.

The Medium cover is charged at a daily rate of R300.00 as per your quotation/rental agreement. This cover reduces the excess cover to R10,000.00 and reduces the security deposit to R10,000.00, payable on collection and is applicable to the vehicle and third party property damage, but does not include the cost of replacing or repairing of windscreens and tyres, radio theft and recovery (towing) costs. If no claims exist, this excess is refunded within 21-30 working days from date of return, by the renter's financial institution.

#### CLAIMS HANDLING FEE

A handling fee of R500.00 is charged on all damage/accident claims irrespective of the liability cover option taken.

#### ACCIDENTS

Single vehicle accidents are included in all liability cover options, except in the case of roll-overs.

In case of damage to the vehicle rented, the following will apply:

##### The incident:

All accidents must be reported to the owners within 24 hours and by law, to the Local Police within 24 hours. An accident report number from the police must be obtained at the time of reporting the incident. This proves that the accident has been registered.

Failing to report accidents may void all liability cover and the renter becomes fully liable for all costs.

We advise that you take as many photographs of the accident scene and also obtain the third party detail.

We also suggest you take a photograph of the driver's licences of the persons involved.

An accident report which is provided in the RENTAL PACK, must also be completed. These documents and records of evidence will be submitted to the owner in order to process the incident.

#### THE VEHICLE

The renter is responsible for the recovery of the accident damaged vehicle to the original rental branch.

A replacement vehicle will only be dispatched once payment of all damages / recovery costs to the first vehicle is made.

The owner reserves the right to withhold a replacement vehicle; this does not entitle the client to any claims against the supplier or booking agent. If the renter requires a replacement vehicle to be delivered, charges will be levied according to the one way rates applicable. If the renter is not able to take a replacement vehicle, no refunds for early termination of the contract will be made. Should the renter continue with a replacement vehicle, this vehicle will be noted under the current rental contract and standard cover will be applicable. This includes a new R45,000.00 payment on the nominated credit card. Reduced insurance excess is not available on a replacement vehicle. Should the applicable excess be charged, and should the owner be successful in the reimbursement of that amount by the 3rd party, this amount will be refunded to the renter. This process could take up to three years.

#### INSURANCE EXCEPTIONS & CONDITIONS

Exclusions of ALL insurance cover options:

The renter is fully liable for any damage to the vehicle or third party property if:

- Any terms of the rental contract is breached;
- Damages are sustained whilst the renter/driver is in violation of any traffic laws or ordinances;
- Damage to the vehicle is caused by careless, wilful or reckless driving. This includes driving under the influence of alcohol or drugs
- Driving on restricted or unrecognised roads (As laid out below in this document titled Road Restrictions)
- Driving any time at night/after sunset.
- None of the insurance cover options cover any of the equipment supplied with the vehicle. Any loss or damage to the equipment including items such as GPS, fridges, compressors, tents, kitchen utensils, camping gear, sleeping equipment etc. will be charged to your credit card.
- The cost of replacing or repairing of windscreens and tyres, radio theft and recovery costs.
- Should the vehicle be returned with excess tyre wear the customer will be liable for the cost of such tyre replacement, fair wear and tear will be taken into account, the final decision of the tyre wear being excessive is the sole decision of the owner. (Many factors will increase tyre wear such as, but not limited to, uneven rocky or washboard gravel roads, incorrect tyre pressure for the specific road conditions, reckless or negligent driving, high temperature road surfaces, excessive loading. The customer is responsible to continuously manage the tyres to ensure that tyre wear is not excessive).
- Driving over the speed limits (Maximum speed limit on gravel/unsealed roads by law is 80 Km/H)
- Damages caused by dangerous and irresponsible manoeuvres to test the abilities of the camper
- All insurance cover is void if vehicles enter prohibited areas/Countries and will result in a breach of contract.
- Not adhering to the vehicle height restrictions
- Any damage related to water submersion or salt water damage
- A vehicle may not go through water higher than 30cm in depth.
- Damage sustained from driving through trees and bushes resulting in scratching and damaging exterior of the motorhome / camper are excluded from the insurance cover and customer will be liable for repair cost thereof.
- Damage is incurred due to incorrect use of the hand brake.
- Any loss/damage to the equipment including items such as GPS, fridges, compressors, tents, kitchen ware, camping and sleeping equipment.
- The damage is to the clutch (An allowance of up to three days after collection is given, in which time a faulty clutch can be reported. Thereafter, it is deemed as the renter's responsibility). The customer is then liable for the cost of the clutch kit which is R23,000.00 including VAT and installation cost.
- Roll-overs are not covered under any insurance cover options. A roll over is defined as a vehicle sustaining all types of damage due to it not being on all 4 wheels.
- The incorrect fuel type is pumped into the fuel tank and/or fuel in the water tank will incur a R20 000.00 cost. The supplier advises that should this occur, the vehicle is to remain turned off and not started under any circumstances. This reduces the damage caused.
- Overhead damage and damage to the roof top vents or air-conditioning unit. Renters are reminded that the motorhomes are high. Caution needs to be taken when driving under branches, bridges, through archways or any overhead obstructions.
- Damage to vehicle driver's cabin Air conditioner as a result of excessive operation when the vehicle **is stationary**.

The renter is hereby responsible for any damages or accidents that the owner has not been made aware of on the return of the vehicle. Please note the applicable charges will be charged to the nominated credit card.

The customer agrees that neither the supplier nor the booking agent is responsible for any damage or theft to items of a personal nature. Travel and personal insurance is strongly recommended.



#### RULES IN RESPECT OF REPLACEMENT VEHICLES (WHETHER DUE TO AN ACCIDENT OR VEHICLE DAMAGE)

In the case of clutch or water damage the following is applicable: (or any situation where the rental agreement has been breached)

- The repairs and recovery (towing) costs of the vehicle is the responsibility of the renter. The following recovery / replacement rates will apply:
  - Within South Africa: R 6.00 per kilometre
  - Outside of South Africa: R 12.00 per kilometre
- To & from Namibia incurs an extra R 9,500.00.
- Should a replacement vehicle be required, the owner will replace the vehicle within as short a time frame as possible in South Africa, a longer time period is to be expected outside the South African borders.
- Vehicle replacement will only be effected by the owner should the vehicles not be drivable or due to a safety issue and further only once all repair options have been exhausted. (Including the customer taking the vehicle to the owners designated repair centre.
- A new pre-authorisation for the standard cover excess, will be deducted on the nominated Visa or MasterCard credit card for the replacement vehicle. No reduced insurance excess will be allowed on the replacement vehicle.

#### AIR-CONDITIONING

The air-conditioning in the driver's cabin of the vehicle, is designed to be used in South African weather conditions. In regions where the temperatures reach in excess of 30 degrees Celsius, or the humidity is higher than 60%, the unit may not work as effectively. This is normal and does not constitute grounds to request a replacement vehicle.

**Caution,** Operating the vehicles Air Conditioning in the drivers cabin when the vehicle is **stationery**, and or idling for prolonged periods , without sufficient airflow from driving speed, can cause serious damage to the vehicles air conditioning system, the vehicle air-conditioner must be switched off to prevent such damage. (Such damage for customers account)

The air-conditioning in the living area of the motorhomes only works when it is plugged into a 220v power supply. This power supply can be found at the camp sites. The vehicle is supplied with an extension lead, which is plugged into the camp site power box, and then plugged into the motorhome in the blue power socket.

#### DUST INGRESS

Southern Africa is predominantly an arid desert region and the majority of secondary routes travelled, are on unsealed dust or gravel roads. It is not possible to make vehicles dust-proof and therefore refunds or claims for any dust ingress of any nature, will not be considered.

#### OIL AND TYRES

Clients will be responsible for the weekly checking of oil, battery, brake and clutch fluids, water, tyre condition and the pressures and all other items which require periodical checking for the proper functioning of the vehicle. Failure to adhere to this rule will result in a penalty & will solely be on the client's account.

#### PAYMENT

The supplier does not accept Travelers cheques or cheques as payment in any way. The supplier only accepts valid Visa and MasterCard credit cards that are embossed, in order to place the preauthorisation for insurance cover, security deposits and excesses. The holder of the credit cards needs to be present at vehicle collection in order for the transaction to be processed. The supplier is not responsible for any currency fluctuations that may occur in any transactions including the refunding of deposits. The security deposit can be paid on day of collection, but may take a while to process. It is advisable to pay the security deposit in advance in order to save time at handover.

## EQUIPMENT

All vehicles are supplied with sleeping, kitchen and camping equipment. None of the insurance cover options cover any of the equipment supplied with the vehicle. Any loss or damage to the equipment including items such as GPS, fridges, compressors, tents etc. will be charged to your credit card. Should any of your equipment malfunction during the rental period, neither the supplier nor the booking agent is liable to provide a replacement vehicle. Repairs can be made according to the clause of this document, titled Vehicle Repairs.

## ROAD RESTRICTIONS

Motorhomes are permitted to be driven on properly tarred road surfaces, and good smooth gravel roads in order to reach the campsites only, in SOUTH AFRICA, NAMIBIA, SWAZILAND and LESOTHO. Special permission is required from the owners for travelling further than the countries and areas allowed. Should permission be granted by the owner, a disclaimer document will be required to be signed by the renter on collection of his vehicle.

Vehicles may be taken into certain South Africa's neighbouring states but are not allowed into Angola, Democratic Republic of Congo (DRC), Tanzania, Malawi, Zimbabwe, and Mozambique.

A cross border fee will apply if travelling outside of South Africa.

Driving on 4x4 leisure Tracks, or graded 4x4 trails that may require an entrance fee or club membership are not permitted.

All insurance cover is void if vehicles enter the prohibited countries and areas and will result in a breach of contract.

The 4x4 is used for driving terrain that is usually inaccessible with a normal two-wheel drive vehicle. Dangerous and irresponsible manoeuvres to test the abilities of the camper to the limit are not allowed under any circumstances and damages sustained from such activities will be for the customer's account irrespective of insurance cover options.

All towing costs to the suppliers' depot are for the customer's account.

The owner, reserves the right, at its sole discretion, to restrict vehicle movements in certain areas due to adverse road or weather conditions, political situations or any other reason.

There are areas that are restricted for travel in any of the Campervans. (But not limited to)

## SOUTH AFRICA

- All 4x4 trails
- Any sand dune
- The Swartberg Pass (South Africa)
- The Sani Pass (South Africa)
- Kalahari Gemsbok Park (also called Kgalagadi Transfrontier Park)
- The road to the Sentech Towers in Marakele Park (South Africa)
- Baviaanskloof Pass (South Africa)
- Narrow and steep single lane gravel mountain passes and any road in South Africa, Swaziland, Lesotho, Botswana and Namibia are not in the owners' opinion classified as smooth gravel, corrugated or washboard gravel roads are not permitted. Sand jeep track driving is not permitted.
- Narrow tracks, jeep tracks and or roads lined with thick dense bush that touches the vehicle.
- Driving through dense bush is not permitted. The dense bush must not scratch or damage the exterior of the motorhome by touching or scraping the sides or exterior of the vehicle while the motorhome is moving.



#### NAMIBIA

- The Skeleton Coast Park (Namibia),
- The short road from Hobas to the Viewpoint (Fish River Canyon),
- Van Zyl's Pass (Namibia),
- Any sand dune
- Sandwich Harbour (Namibia),
- The entire Kaokoland (Namibia)
- D, G or F marked roads in Namibia
- Narrow tracks, jeep tracks and or roads lined with thick dense bush that touches the vehicle.
- Driving through dense bush is not permitted. The dense bush must not scratch or damage the exterior of the motorhome by touching or scraping the sides or exterior of the vehicle while the motorhome is moving.

Narrow and steep single lane gravel mountain passes and any road in South Africa, Swaziland, Lesotho, Botswana and Namibia that are not in the owners opinion classified as smooth gravel, corrugated or washboard gravel roads are not permitted. Sand jeep track driving is not permitted.

The supplier does not take responsibility for ANY damages or claims arising out of fast speeds and/or long distance driving on the washboard roads (especially C roads) in Namibia. These include all air conditioners, radiators, tyres and suspension systems.

#### BOTSWANA

- The Okavango Delta (Botswana)
- The Makgadigadi Pans (Botswana)
- Narrow tracks, jeep tracks and or roads lined with thick dense bush that touches the vehicle.
- Driving through dense bush is not permitted. The dense bush must not scratch or damage the exterior of the motorhome by touching or scraping the sides or exterior of the vehicle while the motorhome is moving.
- Narrow and steep single lane gravel or sand mountain passes and or any road in South Africa, Swaziland, Lesotho, Botswana and Namibia that are not in the owners opinion classified as smooth gravel, corrugated or washboard roads are not permitted, sand jeep track driving is not permitted.
- Game tracks are not suitable for the 4x2 motorhomes and are thus not permitted.
- The supplier does not take responsibility for ANY damages or claims arising out of fast speeds and/or long distance driving on the washboard roads (especially C roads) in Namibia. These include all air conditioners, radiators, tyres and suspension systems.

#### OTHER COUNTRIES

Mozambique, all of Malawi, all of Angola, Zambia, Zimbabwe, Tanzania and the Democratic republic of Congo (DRC) are not permitted.

Due to weather circumstances the supplier has the right to restrict road or areas, and that you will be liable for the full repair costs if accidents, mechanical damage or roll-overs happen here.

Please ensure that the departure, approach and roll angles are observed as in the information manuals - damage will be for customers account.

#### CROSS BORDER DOCUMENTATION

A cross border fee per vehicle per rental of R1,000.00 applies for cross border documentation into Lesotho, Namibia and Swaziland and any other approved destination. The vehicle documentation is for the vehicle cross border requirements ONLY. Neither the supplier nor the booking agent is liable for the arrangement or payment of visas, permits, third party insurances or road taxes applicable to the countries of entry. These are for the renter's account and can be arranged prior to travel or at the borders of the applicable countries. All cross border applications are to be accompanied by a clear copy of the renter's passport & driver's license to be received at least seven days prior to collection of the vehicle.

#### VEHICLE REPAIRS

It is possible that during your rental, small repairs may be required due to the nature of the terrain. Repairs of up to R 1,000.00 may be affected without prior authorisation from the supplier and such repairs may be reimbursed, on the submission of a claim with original receipts attached. Amounts above R1,000.00 will require verbal/telephonic approval from the suppliers on-road assistance. (Numbers provided in your rental pack).

Should a call-out fee be charged by a supplier to replace a tyre, approval must be obtained from your collection branch. (The renter is responsible for the maintenance costs, repairing of flat, punctured or damaged tyres).

Should permission be granted by the supplier for an overnight stay in a lodge, due to repairs, a maximum allowance of R800 per night per vehicle is granted for a maximum of one night in South Africa and two nights outside of South Africa. Should a replacement vehicle be required due to a mechanical fault not due to negligence, the supplier will replace the vehicle at no extra cost to the renter, in as short a time possible.

#### KEYS

The supplier must be informed of keys lost or locked inside a vehicle. The replacement or recovery and courier of keys are for the renter's account. Neither the supplier nor the booking agent can be held liable for any time/days lost and/or accommodation or any other costs incurred, due to the replacement or recovery of keys. Under no circumstances will the spare keys to a vehicle be issued on collection of a vehicle, all spare keys are kept at the suppliers offices in case an emergency arises.

#### TYRES

Tyres repaired as a result of a puncture, may be subject to replacement charges if deemed by the owner as damaged. (This & tyres repaired with a plug will be regarded as damaged)

The renter is responsible for any and all tyre maintenance costs including, repairing of flat, punctured, damaged and or excessively worn tyres.

The driver should not exceed the road traffic ordinance speed limits of 120km/h on tarred roads, and 80km/h on gravel/sealed or corrugated roads.

For your safety, the supplier recommends a speed of not more than 100km/h on tarred roads, and 60km/h on gravel/sealed or corrugated roads, and max 40km/h in National Parks.

Tyres get hot and pressures increase at higher speeds. Tyres are then susceptible to damage especially on uneven surfaces.

When replacing a tyre, please ensure that it is of the same brand, size and ply rating as that of the damaged tyre.

Reconditioned or re-treaded tyres are NOT acceptable.

Drive slowly, especially on gravel and dirt roads. Keep to a maximum 60km/h on gravel and 30km/h on soft sand. Try to stay in the existing tyre tracks.

Should vehicle be returned with excess tyre wear the customer will be liable for the cost of such tyre replacement, fair wear and tear will be taken into account, the final decision of the tyre wear being excessive is the sole decision of the owner. Many factors will increase tyre wear such as , but not limited to, uneven rocky or washboard gravel roads , incorrect tyre pressure for the specific road conditions,

reckless or negligent driving, high temperature road surfaces, excessive loading. The customer is responsible to continuously manage the tyres to ensure that tyre wear is not excessive.

#### IMPORTANT TYRE PRESSURE

It is vital to understand and manage tire pressure according to the road and vehicle load conditions.

Poor tire pressure management is a big cause of serious road accidents on tar and especially secondary gravel roads.

Tire pressure increases as the tire gets to operating road temperature (after  $\pm 10$ kms)

Tire pressure increases from a cold tire (not been driven) to tire that has been driven, i.e. a hot tire by between 10 to 15 percent, factors such as road surface, speed, load, heat, etc. effect tire pressure.

Tire pressure gauges at petrol stations cannot be trusted as they vary dramatically and are generally not calibrated correctly, check your tire pressure personally, ask for a tire pressure gauge from our motorhome consultant for your trip.

On gravel

- Where your speeds SHOULD BE much lower and never over 80 kmph (legal limit)
- Deflate your tyres by 10 or 15%, to give a softer ride, one that will not shake the windscreen out of the car or the fillings from your teeth.

To get an accurate datum, make a note of cold pressures before you start, observe recommended tire pressure chart in the motorhome.

For long distance tar, it's advisable to increase by 10% above the norm.

On good gravel decrease by 10% to 15 % AND lower your speed

Keep large following distances on sand/dirt roads to avoid excessive dust which hampers visibility, hampers fresh air filters into cabin, clogs engine air filters resulting in possible increase in fuel consumption.

Ensure you brake timeously for water drifts in the road. These drifts are often dry and seem to appear suddenly and are not always clearly visible. Driving through them at excessive speeds can damage your suspension and more.

#### TRACKING

All vehicles are fitted with tracking devices. Tracking is monitored in all Southern Africa destinations as allowed by the supplier. The supplier reserves the right to repossess the rental vehicle at any time if it is found illegally parked, driven recklessly and irresponsible driving or being used to violate the law or appears to be abandoned or if the renter is in breach of any terms or conditions of the rental agreement, has entered any restricted area or has infringed on the speed limits. (The owner reserves the right to retain any deposit held in lieu of damages for the above)

#### TRAFIC INFRINGEMENTS

The renter is liable for all fines and penalties incurred during the rental period plus an administration fee of R250 for each infringement or penalty notice.

#### CANCELLATION / NO-SHOW PENALTIES

Cancellations are charged according to the below. Fees in percentage of total rental amount.

30 – 7 days before collection: 50%.

7 – 1 day before collection: 100%  
No show or cancellation on day of collection: 100%

#### FEES – MANDATORY CONTRACT; EQUIPMENT; EXTRAS; ONE-WAY & DELIVERY/COLLECTION

Mandatory fees are applicable to all rental contracts or as applicable.

Extra equipment is to be booked at time of reservation or can be requested on collection if required and subject to availability. These requests incur a rental cost. Details as below:

#### MANDATORY ITEMS CHARGE per rental

##### eToll

For all rentals departing and/or returning to Johannesburg/Gauteng or traveling through Gauteng an additional mandatory fee of R500.00 will be charged in order to cover the Gauteng eTOLL road taxes.

##### Damage collection Handling Fee

(Payable on claims due to damage / accident) R 500.00 damage handling fee.

##### Traffic fine admin fee

(Payable if a fine is levied) R 250.00

##### Border Documentation

R1,000.00 per rental

#### ONE WAY / DELIVERY OR COLLECTION

A fee is charged for any rentals that require a one way drop off or collection between cities. Please refer to the ONE WAY, DELIVERY/COLLECTION FEES schedule. Please also note that vehicles that are delivered to a secondary location, may not be handed over with a full fuel tank.

#### SUBSTITUTIONS:

If, for reasons beyond our control, the reserved vehicle is not available, the supplier reserves the right to substitute a comparable or superior vehicle at no extra cost to the renter. This shall not constitute a breach of contract and does not entitle the renter to any form of refund.

#### TAXES & CURRENCY FLUCTUATIONS:

All charges include 15% VAT in South Africa and 15 % VAT in Namibia. All rates are quoted in ZAR.

Neither the supplier nor the booking agent is responsible for any currency fluctuations that may occur in any and all transactions.

Terms and conditions are subject to change in accordance with changes in government taxes.

#### GENERAL

Any claims or legal action in connection with the provision of our services to the client will be governed by the laws of South Africa. Any claim or legal action against the suppliers is likely to be subject to the terms and conditions of our contract with them.

- Locations within South Africa are charged at South African vehicle daily rates.
- Locations outside South Africa are charged at Namibia vehicle daily rates.
- Whilst including the same facilities, some motorhomes may have different layouts and or equipment types to those shown. All measurements and volumes shown are approximate. The information provided is subject to change without notice.

- Towing of our vehicles is not permitted under any circumstances, any and all costs incurred by towing or damages as a result of towing without our written authorisation will be for the customer's account, irrespective of the insurance options taken.
- The information provided is subject to change without notice.

ALL RIGHTS RESERVED:

Rates and terms and conditions of rental may be subject to change

#### **TRAVELLING TO SOUTH AFRICA WITH CHILDREN – NEW VISA REGULATION**

Effective 01 June 2015 *New regulations for children travelling to & from South Africa.*

Effective travel date from 01 June 2015, regardless of the time of booking, all minors under 18 years of age travelling to and from the Republic of South Africa, have to present additional documents which were not needed until now. These new regulations apply to all travellers, regardless of their nationality. They were promulgated (set out) in terms of the South African Immigration Amendment Act of 2010 and define children as persons under the age of 18.

It is the responsibility of passengers to ensure their children have the correct documentation or risk being denied boarding. The new law will be enforced by airlines and immigration officials across the board (land, sea and air).

#### **REQUIRED DOCUMENTATION:**

- When both parents are travelling with a child, they need to produce an unabridged birth certificate that shows the names of both parents. In cases where the certificate is in a language other than English, it must be accompanied by a sworn translation issued by a competent authority in the country concerned.
- When a child travels with only one parent, additional documents should include an affidavit in which the absent parent gives consent for the child to travel, a court order granting full parental responsibilities or legal guardianship of the child, or the death certificate of the absent parent. The affidavit should be no more than three months old, from date of travel.
- In the case of a child travelling with a person other than a parent, the unabridged birth certificate must be supplemented by affidavits from the parents or legal guardians confirming that the child may travel with that person, copies of the identity documents or passports of the parents or legal guardian, and the contact details of the parents or legal guardian.
- Similarly, a child travelling as an unaccompanied minor would have to produce the unabridged birth certificate, proof of consent from both parents, or legal guardian and contact details, plus documentation relating to the person receiving the child in the Republic. The latter documentation should include a letter stating the person's contact details and residential address and contact details where the child will be residing, plus a copy of his or her identity document, passport or residence permit.

All documents must either be original or certified as true copies of the original, by a competent authority. Documents not in English must be accompanied by a sworn translation. For more information

<http://www.dha.gov.za/files/Brochures/Immigrationleaflet.pdf>

