

## Ford Ranger 4x4 Double Cab - 5 Pax



### Group N Product Description

This fully equipped Safari Camper is for the discerning adventurer.

#### Prominent Features:

- Double Cab Safari Vehicle for 5 people
- 2.2L Diesel Engine
- Automatic Transmission 4x4
- Vehicle Stability Program (ESP)
- Traction Control
- All Terrain tyres with uprated safari suspension
- Long Range Fuel Tank 163 L (1100km range minimum)
- Air-conditioning in Drivers Cabin
- Power Steering
- AM/FM Radio / CD Player & Aux
- 5 Seat Belts
- Twin Double Bed – 2 x aluminium roof top tents
- Safari Linen and Towels
- Fully fitted kitchen with gas cooker and pantry
- Drawer pantry/storage system

- 270° Shade Awning
- 80 Litre Water Tank
- 90L Fridge and Freezer - Twin
- 4 Chairs and a Table
- 120 watt Solar Panel
- Recovery kit and barbeque set
- Electric tyre pump with hose and pressure gauge

EQUIPMENT LIST:

| CUTLERY:                    |   | CAMPING SET:                |   |
|-----------------------------|---|-----------------------------|---|
| FORK                        | 4 | FRIDGE 90L FRIDGE & FREEZER | 1 |
| KNIFE                       | 4 | FRIDGE JACKET               | 1 |
| TABLE SPOON                 | 4 | SOLAR PANEL (120W/CABLE)    | 1 |
| TEA SPOON                   | 4 | GAS BOTTLE 3 KG             | 1 |
| CROCKERY:                   |   | GEYSER GAS PIPE/REGULATOR   | 1 |
| COFFEE MUG                  | 4 | PAD LOCK / KEY              | 2 |
| DRINKING CUP                | 4 | TABLE (FREE STAND)          | 1 |
| WINE GOBLET                 | 4 | TABLE (SIDE MOUNT)          | 1 |
| DINNER PLATE                | 4 | CHAIRS                      | 4 |
| PUDDING/CEREAL BOWL         | 4 | CHAIR TIE BACK STRAP        | 1 |
| SALAD BOWL                  | 1 | GAS STOVE                   | 1 |
| KITCHEN SET:                |   | STOVE GAS PIPE/REGULATOR    | 1 |
| CAN OPENER                  | 1 | BRAAI GRID                  | 1 |
| PEELER                      | 1 | BRAAI TONGS                 | 1 |
| CORK SCREW                  | 1 | GAS LIGHTER                 | 1 |
| CUTTING BOARD               | 1 | FOLDING SPADE               | 1 |
| S/SERVING SPOON             | 1 | WATER PIPE 20M              | 1 |
| WOODEN SPOON                | 1 | WATER PIPE CONNECTOR        | 4 |
| EGG LIFTER                  | 1 | TOOL SET:                   |   |
| BREAD KNIFE                 | 1 | RECOVERY KIT                | 1 |
| LARGE CHOPPING KNIFE        | 1 | REFLECTIVE VESTS            | 2 |
| KETTLE                      | 1 | JUMPER CABLES               | 1 |
| ALUMINIUM POT               | 1 | AIR HOSE                    | 1 |
| IRON FLAT POT               | 1 | AIR GUN                     | 1 |
| METAL FRYING PAN            | 1 | AIR JACK 2.5 TON            | 1 |
| COLANDER                    | 1 | AIR JACK CONNECTOR PIPE     | 1 |
| PLASTIC CONTAINER/LID (SML) | 3 | MECHANICAL JACK             | 1 |
| PLASTIC CONTAINER/LID (MED) | 2 | WHEEL SPANNER               | 1 |
| WASH BASIN                  | 2 | SPARE WHEEL TOOL            | 1 |
| BEDDING:                    |   | TYRE PRESSURE SYSTEM        | 1 |
| FITTED SHEET                | 4 | SPARE FUSE SET              | 1 |
| COMFORTER                   | 2 | FIRE EXTINGUISHER           | 1 |
| BLANKET                     | 2 | EMERGENCY TYRE CANISTER     | 1 |
| THROW                       | 2 | EMERGENCY TRIANGLE          | 1 |
| PILLOWS                     | 4 |                             |   |
| PILLOW CASES                | 4 |                             |   |

#### STANDARD RENTAL RATES INCLUDE

- Unlimited Kilometres
- Standard Insurance Cover
- Full Gas Bottles
- Roadside Assistance
- Airport Transfers and to a radius of 50km from the depot
- Johannesburg transfers between depot and 10km radius from OR Tambo Int. Airport
- All applicable taxes – excludes Tourism, bed levies etc
- Introduction to the vehicle and equipment

#### MINIMUM RENTAL DURATION & COSTINGS

- Minimum rental period is 7 days.
- Vehicle rentals are calculated on a per calendar day basis, i.e. day of pick-up or drop off is always counted as a full day irrespective of what time it is collected or returned.
- No refunds are applicable for early returns.
- Late or delayed arrivals – should the supplier incur additional costs whilst collecting or delivering vehicles due to the renter late arrival, costs will be for the renter account.

#### OFFICE HOURS:

Monday to Friday 08:00 – 16:30

- Deliveries and collections are included from Monday to Friday during normal office hours. After hours, on Saturdays and Sundays or Public Holidays there will be a delivery fee of R450.00 per vehicle/airport transfer by arrangement – the renter must provide a working cellular contact number and e-mail address to Drive South Africa at the time of reservation.
- The Renter must arrange a collection point and time with Drive South Africa at least one week before the rental collection and provide a working cellular number for the Renter.
- No vehicle may be returned at any airport – it must be termed at a depot or by prior arrangement.

**IMPORTANT:** To ensure timeous vehicle return the renter must arrange the return with the respective branch 24 hours before return. Collection delivery points other than Cape Town and Windhoek are managed out of Johannesburg.

All branches are closed 25 December (Christmas Day)

Mobile contact numbers are available 24 hours 7 days a week but please send a text message if you fail to get through.

#### OFFICIAL DEPO'S AND RECOMMENDED RENTAL COLLECTION POINTS (VEHICLE COLLECTION & RETURN)

South Africa: Johannesburg: Avis Rental Depot, cnr 23 Diesel and Furnace Rd, Isando

Cape Town: Avis Safari Depot, 1b Arnold Road, Observatory

Namibia: Windhoek City: Avis Safari, 25 Newcastle St, Northern Industrial, Erf 6985, Windhoek

Botswana: Maun Airport Avis Office & Kasane Airport Avis Safari Depot

#### VEHICLE COLLECTION/RETURN

Vehicle collection will take approximately 2 hours, depending on the questions asked and client feedback. This involves a thorough explanation and demonstration of the vehicle and its equipment. It is still advisable and to a point the responsibility of the Renter to check through the vehicle and ensure they are comfortable with the operation of the vehicle and that all necessary equipment is provided. The handover is only complete when the renter is comfortable with the vehicle and use of the equipment and that the renter has everything necessary for their trip. Tyre conditions, wheel changing tools, high lift jack operation, four wheel drive system operation and general maintenance guidelines must be checked for each and every rental.

Please check all damages on the vehicle(s) and that it is captured correctly on the diagrams with the representative when collecting and returning the vehicle. The renter will be required to sign these documents which will be acknowledging their accuracy in determining the existing or new damages.

When returning the vehicle, an hour should be set aside in order for the vehicle / equipment to be checked. Vehicles should be returned clean, in order for the vehicle check in to be done.

#### USAGE

- The renter acknowledges that he/she is aware of the purpose for which the vehicle was designed, as well as all safety and maintenance procedures. The renter is responsible to look after and maintain the vehicle during use and to return the vehicle in good order, fair wear and tear accepted.
- In the event of the vehicle or any of its belongings being lost or damages during the rental period, the Renter shall be liable to cover the cost of replacement or repair and to make good on any shortages or damages to the vehicle. Standard Insurance Cover is included and will cover loss or damage due to theft and collision damages but not lost items or damages due to carelessness or negligence.
- Cross Border Travel – written authorization is required for any travel outside of South Africa.
- **Neither Drive South Africa nor the supplier of the vehicle is responsible for adhoc fines, levies or other extraordinary expenditure that may occur in countries outside of South Africa.**
- The Renter is responsible to acquire and ensure:  
All vehicle travel documentation to countries outside of South Africa is valid for a minimum of 14 days after rental termination date – failure to do so will result in the respective country penalty being charged to Renter's credit card/account.
- Checking the vehicle and signing the contract – it is recommended that the Renter should check the vehicle thoroughly on handover to ensure the vehicle meets with their requirements and it is always beneficial to recheck items like wheel changing tools and tyre condition. On signing the contract the Renter signs acceptance of the vehicle and equipment.
- The Renter is in control of the vehicle and is responsible to report any problems or avoid any driving obstacles they are not comfortable to cross or which may put the vehicle at risk. Additional care should be taken in remote areas where recoveries and repair are more difficult to effect. These areas carry higher risk and the renter assumes this risk when entering these areas. The Renter should be pro-active prior to entering these areas, do general checks on the vehicle and any noises, new rattles or possible fluid leaks investigated before heading into remote areas.

#### REPAIRS AND MECHANICAL FAILURES

Any mechanical repair or replacement related to fair wear and tear is covered by the supplier. Repairs of up to ZAR 3,000.00 can be effected without prior authorization. On higher amounts prior authorization is required from the supplier. Due to the vastness of the area where vehicles are mobile the renter is responsible to get the vehicle to the nearest workshop. Where not mobile the vehicle should be towed to the nearest workshop for diagnosis.

In most cases vehicles are still covered under the new vehicle manufacturers warranty and their warranty conditions will apply where mechanical failures occur. It is important to remember that the supplier is not the manufacturer of the vehicle or equipment but will do its utmost to select and offer the best and most recommended vehicles and equipment as well as ensure the vehicles are fully maintained and checked prior to departure.

Where serious mechanical failures occur due to standard wear and tear and which cannot be repaired timeously a replacement vehicle will be supplied within 24 hours of diagnosis. This relates to the countries of South Africa, Botswana, Namibia, Zimbabwe, Southern Mozambique and Southern Zambia. In countries further North replacement time is within 72 hours. Inconvenience and time loss is not covered for mechanical failures which cannot be anticipated.

A R30,000.00 refundable security deposit will be charged to the Renter's credit card on vehicle collection – no exceptions. The supplier will not be held responsible for currency fluctuations. NB: The Renter has the option to leave foreign currency in cash for return of the same currency. This security deposit is fully refunded within 21-30 working days, after date of return, should all the terms and conditions be adhered to.

The renter must fully refuel the vehicle no more than 10km radius from drop off point – the supplier reserves the right to confirm the fuel level by way of refill.

NB: These vehicles are fitted with Long Range tanks therefore the fuel gauge showing full does not constitute a full tank – the supplier will top up each vehicle on return.

An R800.00 cleaning fee is charged to the Renters account. This is a standard fee charged to all customers for cleaning the exterior and interior of the vehicle as well as the linen, crockery and cutlery. In the event that the vehicle is returned in an extremely dirty condition, it will be cleaned by a professional valet service and the cost of the valet will be charged to the Renter.

Roadside assistance: the supplier offers contact numbers which are available at most times and will assist with any problem telephonically. Due to vastness of the Southern African region and the unknown logistics the supplier cannot provide immediate recoveries or technicians to all areas but will rely on local resources and will do their best to ensure speedy repair or recovery.

#### VEHICLE MAINTENANCE REQUIREMENTS

- The vehicles are fully serviced and maintained as per manufacturers requirements and the supplier has introduced additional maintenance which is completed on vehicles.
- The Renter is responsible to maintain the vehicle during the rental period. This would include the standard check of tyre pressures, wheel nuts, wheel alignment if necessary, oil and coolant levels and to be aware of any symptoms which may arise during the rental period. In addition should the vehicle reach 20,000 kilometres (10,000km for Land Cruiser) intervals during the rental period the Renter is required to service the vehicle at their expense at a suitable workshop associated to the vehicle manufacturer. Where an official dealer is not available other workshops may service the vehicle with prior authorization. The scheduled service charges are for the Renter and any other repairs related to standard wear and tear on the vehicle will be covered by the supplier of the vehicle.
- These vehicles are under maintenance plan therefore the Renter will be reimbursed at rental reconciliation.

- Should the Renter become aware of a potential problem with the vehicle it is their responsibility to make contact with the supplier or have it checked at the nearest workshop before proceeding further into remote areas.

#### SERVICE INTERVALS:

**Ford Ranger:** 20 000km – 40 000km – 60 000km – 80 000km – 100 000km

**Land Cruiser:** 10 000km – 20 000km – 30 000km – 40 000km – 50 000km – 60 000km – 70 000km – 80 000km – 90 000km – 100 000km – 110 000km – 120 000km – 130 000km – 140 000km – 150 000km – 160 000km – 170 000km

#### COLLISION DAMAGES & ACCIDENTS

- All accidents must be reported to the local police within 24 hours.
- Where collision damages render a vehicle unusable, a replacement vehicle can be supplied if available but all costs are for the expense of the Renter.
- The renter is responsible for the return of the damaged vehicle to the original office if outside of the borders of South Africa.
- No refund will be given for lost days due to collision damages.
- Should the Renter continue with a new replacement vehicle, then a new rental contract and insurance conditions will apply.
- The exact insurance conditions and area of liability will also depend on the level of insurance selected.

#### INSURANCE

Insurance cover is valid in the following countries; South Africa, Botswana, Namibia, Zambia, Zimbabwe, Mozambique, Swaziland and Lesotho. Special permission is required for any other countries in Sub Saharan Africa.

Third Party Cover: the standard insurance cover includes third party cover for South Africa, Namibia, Botswana, Swaziland and Lesotho only. Third party cover for any other country must be purchased at the port of entry.

All vehicles come with Standard Insurance Cover, which covers 95% of the vehicle's value. This is not full cover and an Insurance Excess/Liability of ZAR30,000.00 applies (the monetary value of which depends on the vehicle category). The excess is payable for any damage irrespective of the cause of damages.

Additional insurance cover is available at additional cost which offers reduces excess for both collision and theft damages.

#### Standard Insurance Cover Exclusions:

- Towing costs outside of South Africa
- Insurance Excess/Liability
- Windscreen Damages – WD waiver may be purchased at R50/day
- Under carriage damages
- Suspension Damage
- Water damages and secondary damage therefrom / from submerging vehicles or when water is ingested into engine
- A double excess applies for single vehicle accident
- Theft waiver not included, standard excess applicable
- Collision with animals
- The minimum insurance excess/liability is payable for any damages or loss to the vehicles
- Should the vehicle be damaged beyond use or stolen a replacement vehicle is not included. A Replacement can be supplied but a new contract applies and all costs are for the Renters account.
- Damages due to negligence or equipment losses
- Camping Equipment

A security deposit of ZAR/N\$30,000.00 will be taken on vehicle collection. The security bond can be paid by credit card. Should the bond be paid by credit card the amount will be deducted and will be returned subject to the return of the vehicle to the agreed location, on the agreed date, with no damage incurred to the vehicle and no items are lost or damaged. The supplier is not responsible for any currency fluctuations that may occur in the above transaction.

Should the hirer wish to reduce or waive the Standard Excess, Premium/Super Cover can be selected:

A security deposit of ZAR/N\$30,000.00 is still payable at the time of pickup to ensure that the vehicle is returned to the agreed location, on the agreed date in clean condition and no items are lost or damaged. This security deposit is fully refunded within 21-30 working days, after date of return, should all the terms and conditions be adhered to.

**Premium / Super Insurance Cover Exclusions:**

- Zero Excess applies and excludes tyres – WD (windscreen damage) waiver may be purchased at R50/day
- Towing costs outside of Namibia, Botswana, South Africa is not covered
- A standard excess applies for single vehicle rollover
- Should the vehicle be damaged beyond use or stolen a replacement vehicle is not included in any of the insurance cover options. A replacement can be supplied but a new contract applies and all costs are for the hirers account.
- Water damages and secondary damage therefrom are not covered by any insurance cover.
- Suspension damage and secondary damage therefrom are not covered by any insurance cover.
- Damages due to negligence or equipment losses are not covered by insurance.
- Collision with animals is not covered by insurance.
- A case number or police report is required by insurance for any incidents related to collision or theft loss or damage.
- Camping equipment

**ROAD RESTRICTIONS**

4 Wheel Drive vehicles are allowed on all bitumen/tar and gravel roads as well as all recognized public 4x4 tracks in South Africa, Botswana, Namibia, Lesotho, Zimbabwe, Zambia, Mozambique and Malawi. Special permission is required for any other countries in Sub Saharan Africa.

**CROSS BORDER SURCHARGES**

A once off cross-border surcharge is applicable when leaving South African borders. This is a once off charge irrespective of how many borders are crossed.

A ZAR 630.00 fee is applicable for the countries of Botswana, Namibia, Zimbabwe, Zambia and Southern Mozambique (south of Zambezi River). If the vehicles are collected in a neighbouring country and no borders are crossed then the Cross Border Fee is not applicable, but only the delivery surcharges.

A ZAR 2,100.00 fee is applicable for the countries of Northern Mozambique (north of Beira/the Zambezi River), Malawi, Tanzania, Uganda and Kenya.

No surcharge applicable for Swaziland and Lesotho.

The Cross Border Surcharge does not include any custom charges which are paid directly to customs at the relevant border or port of entry

#### EQUIPMENT RENTALS:

Additional equipment is available as non-standard vehicle equipment and in addition to the vehicle rental. This includes electronic equipment like GPS. The Supplier may use outside suppliers for this equipment and the accuracy and reliability of this equipment cannot be guaranteed. This equipment should be checked by the renter on handover to ensure functional and should the equipment fail during the hire period it should be reported to the supplier immediately but we cannot guarantee replacement or repair and this will not constitute a breach of contract or affect the vehicle rental agreement.

These vehicles are supplied with one spare wheel. The fitment of spare wheel carriers adds considerable weight to a vehicle; therefore, all vehicles are fitted with the only true reinforced sidewall All Terrain tyre – Cooper or BF Goodrich.

#### CHANGE OF VEHICLE

If for reasons beyond our control, the reserved vehicle is not available, the Supplier reserve the right to substitute the vehicle with another vehicle in the same category or in a higher category. This shall not constitute a breach of contract or entitle the Renter to a refund.

#### CANCELLATION FEES

Fees in Percentage of total quotation if:

|                                  |   |                                                                                                                |
|----------------------------------|---|----------------------------------------------------------------------------------------------------------------|
| 60 days or more notice           | = | Deposit Refunded less 20% handling fee                                                                         |
| 30-60 days                       | = | Booking deposit is not refundable. If total rental has been paid the balance less the deposit will be refunded |
| Less than 30 days before pick-up | = | Full rental due. 100% cancellation fee / No Refund                                                             |

If a vehicle is returned early or collected late – No Refund Available

On rentals involving 5 or more vehicles a different deposit structure may be requested

#### GENERAL / IMPORTANT

The renter is fully liable for any damage to the vehicle or third party property if:

- The terms of the rental contract are breached.
- Damage to the vehicle or equipment caused by careless or reckless driving.
- Driving under the influence of drugs or alcohol or in any way that contravenes the prevailing law.
- Water submersion or salt-water damage.
- Suspension damage.
- If the vehicles is abandoned and no contact is made by the Renter to the supplier.
- Driving on restricted or closed roads.
- Driving on dunes or off-road where no track is obvious.
- Damage to the vehicle due to collision with animals.

#### INFRINGEMENTS

The renter is liable for all fines and penalties in relation to the driver's use of the vehicle or the vehicle itself incurred during the rental period plus an administration fee of ZAR265 for each infringement or penalty notice that has been redirected from the supplier to the renter.

#### RENTAL REQUIREMENTS: DRIVERS LICENCE

The Renter is required to have a valid passport or identification, a valid driver's license and a credit card (in the same name) which should be provided for the insurance excess or deposit. Copies of these documents must be provided if collecting in remote locations or areas outside of the standard locations.

#### PLEASE NOTE:

Rates and conditions may be subject to change without notice. All information may be subject to change and all measurements and volumes shown are approximate

*All disputes are governed by the law and courts of South Africa and Namibia*

#### TRAVELLING TO SOUTH AFRICA WITH CHILDREN – NEW VISA REGULATION

Effective 01 June 2015 *New regulations for children travelling to & from South Africa.*

Effective travel date from 01 June 2015, regardless of the time of booking, all minors under 18 years of age travelling to and from the Republic of South Africa, have to present additional documents which were not needed until now. These new regulations apply to all travellers, regardless of their nationality. They were promulgated (set out) in terms of the South African Immigration Amendment Act of 2010 and define children as persons under the age of 18.

It is the responsibility of passengers to ensure their children have the correct documentation or risk being denied boarding. The new law will be enforced by airlines and immigration officials across the board (land, sea and air).

#### REQUIRED DOCUMENTATION:

- When both parents are travelling with a child, they need to produce an unabridged birth certificate that shows the names of both parents. In cases where the certificate is in a language other than English, it must be accompanied by a sworn translation issued by a competent authority in the country concerned.
- When a child travels with only one parent, additional documents should include an affidavit in which the absent parent gives consent for the child to travel, a court order granting full parental responsibilities or legal guardianship of the child, or the death certificate of the absent parent. The affidavit should be no more than three months old, from date of travel.
- In the case of a child travelling with a person other than a parent, the unabridged birth certificate must be supplemented by affidavits from the parents or legal guardians confirming that the child may travel with that person, copies of the identity documents or passports of the parents or legal guardian, and the contact details of the parents or legal guardian.
- Similarly, a child travelling as an unaccompanied minor would have to produce the unabridged birth certificate, proof of consent from both parents, or legal guardian and contact details, plus documentation relating to the person receiving the child in the Republic. The latter documentation should include a letter stating the person's contact details and residential address and contact details where the child will be residing, plus a copy of his or her identity document, passport or residence permit.

All documents must either be original or certified as true copies of the original, by a competent authority. Documents not in English must be accompanied by a sworn translation. For more information

<http://www.dha.gov.za/files/Brochures/Immigrationleaflet.pdf>

<http://www.drivesouthafrica.co.za/child-visa-checklist/>



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